



Taidou's HealthCare Services

Advisory | Regulatory | Value Based Care

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Ken
Thompson
Managing Partner

With all of the challenges facing our Healthcare markets, Taidou is in a unique position whereby we are able to help our clients through hard work, dedication, and hands-on experience in doing the right things at the right time to delivery the maximum benefit and value to our clients.

Taidou has made the healthcare sector a top priority, and most importantly, our “one team” approach is what sets us apart from the competition. People, Teaming and Winning —These are our keys to success in this market!

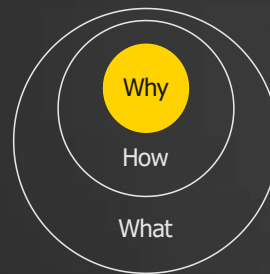
Taidou’s Health sector will help our clients respond to our rapidly evolving health care system for both Payer and Provider by examining the population health, providing invaluable provider insights, supporting our clients with our regulatory experience & excellence, showing clear data driven analytics and our cybersecurity support ensuring Patient Access is secure.

Always living our motto.... Help Globally, Lead Locally!

Why

we do what we do

Our purpose



What

we do

Service Model

Key offerings

How

we do what we do

Strategy alignment

Our values

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The Why

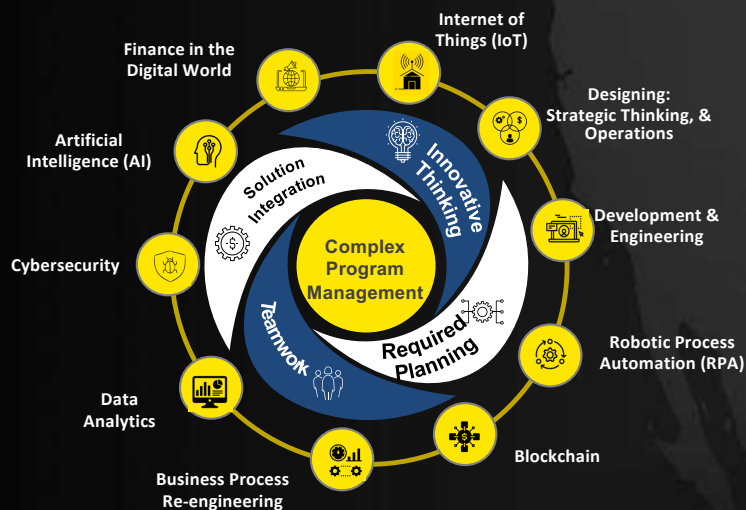
Our Purpose



Our purpose...

Taidou is committed to delivering HealthCare services to Payers & Providers to meet the needs of today and tomorrow

Support for Emerging Technologies



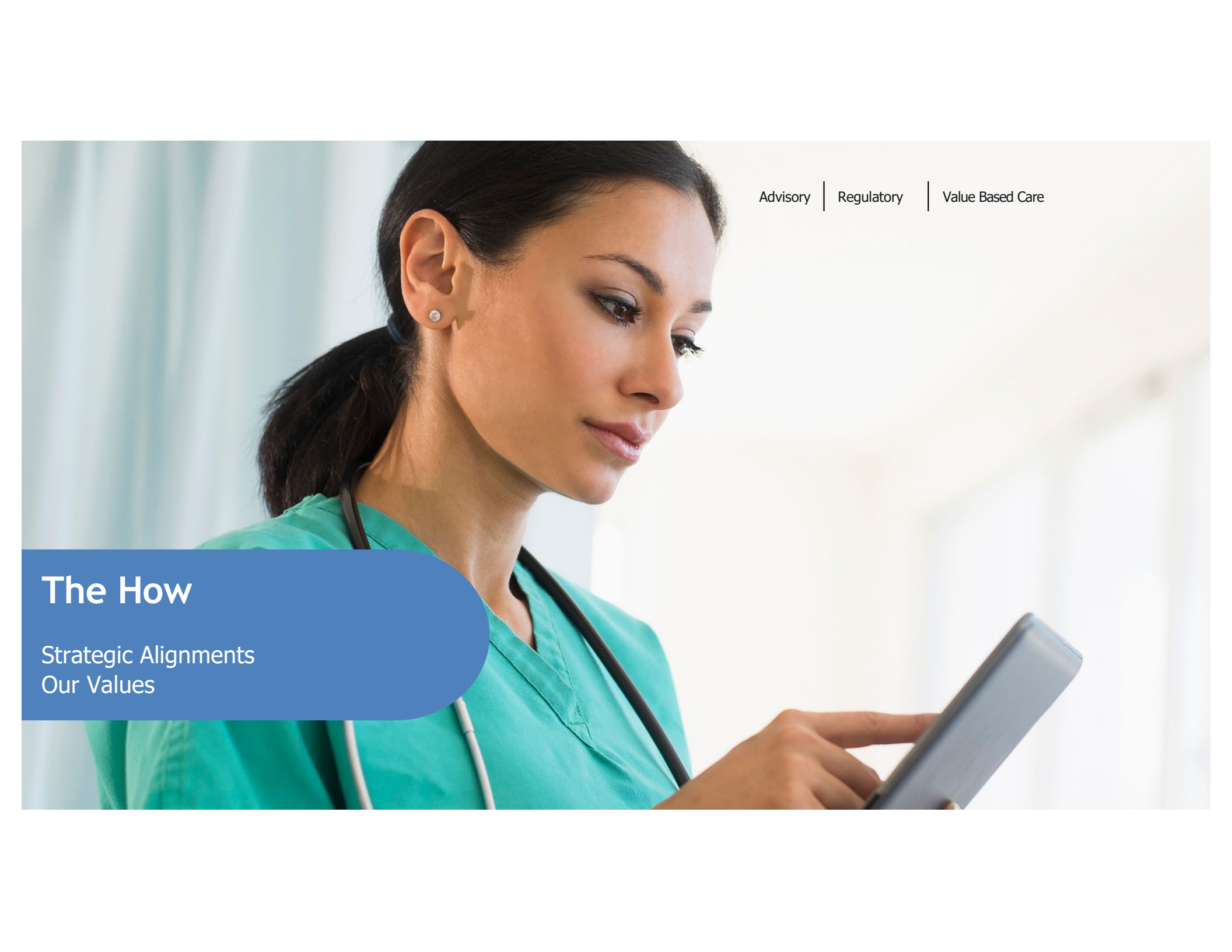
Our nested purpose themes

Taidou is positioned to create value for the end-to-end health solution.

- Patient to Provider;
- Provider to Payer;
- Payer to Patient.

Our focus on the three (3) tenets of our Healthcare Sector provides our Clients with proven focus on value and benefits to the organization.

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A close-up, profile view of a woman with dark hair tied back, wearing green medical scrubs and a stethoscope. She is looking down at a tablet device she is holding with her right hand. The background is a bright, out-of-focus clinical setting.

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The How

Strategic Alignments
Our Values

Taidou's Healthcare services focused on Health strategy

Taidou aims to be a leading brand in the business of global healthcare

By transforming the business of global health and impacting the lives of millions, we'll live our purpose of building a better working world.



In North America, we aim to:

1. Major Business Transformation services
2. Support Payers with
 - Healthcare Management initiatives aimed at improving care for the Members while maximizing benefit costs to the Managed Care organization
 - Value Based Care (VBC) initiatives aimed at maximizing return on investment with subsidies while providing Member / Provider benefits
 - Claim solution services
 - Regulatory Compliance Services for Local, State, and Federal compliance
3. Support Providers with
 - EMR implementation & support
 - Revenue Cycle Management to maximize returns on claim submissions



Globally, we aim to:

1. Focus on our Business Process Outsourcing with primary hub in Manila Philippines
2. Support Payers with:
 - 12-hour turnaround on
 - ePrior Authorization reviews (DTR/PAS)
 - NSA Claim Reviews
 - Claim adjudication 2nd Review
3. Support Providers with:
 - 12-hour turnaround on
 - Billing / Claim adjustments into EMR/Billing system
 - Medical Record updates (Transcription, Backoffice support)

Our Core Values

As Taidou achieves our goals, we are committed to maintaining our core values

We Serve our Clients -

- by treating our clients, people and suppliers in a fair and honest manner, as we would want to be treated.

We Value our People -

- By attracting, developing, and recognizing outstanding people, and caring for them and their families.

We Operate with Integrity -

- By treating our clients, people and suppliers in a fair and honest manner, as we would want to be treated.

We Contribute to our Community -

- By using our talents and resources to better the conditions in the diverse communities in which we work.

We do this by:

- **Leading** by example.
- **Conducting** our personal & professional life in a manner that will bring credit to ourselves, our family, and our company at all times.
- **Operating** in the center of the field of ethical behavior - Never on the sidelines.
- **Creating and Maintain** an atmosphere of mutual trust and respect.
- **Listening** carefully to our customers and our team members who work directly with our customers, and be open to ideas
- **Encouraging** every team member to take risks, exercise initiatives, deliver quality results, and never be afraid to make mistakes.
- **Creating** a supportive environment that nurtures personal and professional growth.
- **Do what we say we're going to do** - and then do more than is expected.

And Finally, while we are building this great company - **HAVE FUN!!**



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The What

Our Services

Taidou's Healthcare services

	HealthCare Services		Advisory Big Bets
Four categories	Core offerings	Emerging offerings	
Provider Sustainability, Profitability, and Resilience	<ul style="list-style-type: none"> • Revenue Cycle Transformation • Patient Access • Strategy/M&A • Supply Chain Transformation • Business Process Outsourcing 	<ul style="list-style-type: none"> • Provider Insights • Regulatory Insights (Local, State, & Federal) • Healthcare Management • Value Based Care (VBC) 	<ul style="list-style-type: none"> • Provider Adoption & Analytics
Design, Implement, Operate, and Manage	<ul style="list-style-type: none"> • Risk Internal Audit • Clinical and Ops Process Improvement • Core Operations (Payer Claims & Provider Ops) • Supply Chain Transformation • Program Management & Major Transformation Management • Data and Analytics (Payer/ Provider) • Systems Implementation • Cybersecurity (Payer/Provider) 	<ul style="list-style-type: none"> • Center for Regulatory Excellence <ul style="list-style-type: none"> • CMS Insights • Compliance with Local, State, & Federal regulations • Population Health Analysis • Cyber for Health (Patient Access) 	<ul style="list-style-type: none"> • Regulatory Insights • Managed Services
Emergency Preparedness	<ul style="list-style-type: none"> • Crisis Management • Cybersecurity Remediation 		

Taidou's Healthcare / Provider - Payer offerings

Provider

Core offering portfolio

Revenue Cycle Transformation System Implementation

Business Process Redesign / Re-engineering

Patient Access

Clinical and Ops Process Improvement

Supply Chain Transformation

Data and Analytics

Center for Regulatory Excellence

Clinical System Implementation

Strategy/M&A

Cybersecurity

Payer

Core offering portfolio

Complex Program Management

Risk Internal Audit

Center for Regulatory Excellence

Cybersecurity

Core Operations


Systems Implementation

Strategy/M&A

Data and Analytics

Taidou's Competency-led focus help meet the full scope of our clients' needs

Competency:	Finance	IT Transformation	Program Management	Supply Chain
Health lead:				
	<ul style="list-style-type: none"> Enterprise Cost Containment Electronic Health Care Systems Strategy and Implementation Risk Assessment, Reinsurance and Risk Corridors 	<ul style="list-style-type: none"> IT Assessment/Strategy "Lite" Source Manage Integrate (SMI)/ Sourcing IT Cost Optimization Service Resiliency 	<ul style="list-style-type: none"> Portfolio Definition, Planning and Management Transformation Management for Complex Programs Project and Program Management (PPM) Managed Services Program Performance Center Program/Portfolio Remediation 	<ul style="list-style-type: none"> Strategic Sourcing and Category Management Shared Services Implementation with Systems Enablement Organizational Redesign, Change Management and Training Data Analytics/Warehouse Supplier Risk Management Inventory Optimization
Competency:	Customer and Strategy	Data & Analytics	Cyber	Digital & Emerging Technologies
Health lead:				
	<ul style="list-style-type: none"> Corporate and Growth Strategy Enterprise Transformation Sales/Service Effectiveness Digital/Experience Customer/Employee Optimization 	<ul style="list-style-type: none"> Bundled Payments Patient Experience and Access Patient Registry Data Mart Platform 	<ul style="list-style-type: none"> Cyber Preparedness Identity and Access Management (IAM) and Data Protection Cyber as a Service/Managed Services Regulatory Readiness 	<ul style="list-style-type: none"> System Integration: Epic/Oracle (Cerner) Pega Systems



Taidou LLC

About Taidou

Taidou stands for “Leading Scholar” and we live up to that meaning. Taidou is shaped and grounded in our culture whereby we focus on our clients and employees. Since we have a clear focus, we are able to deliver quality work products to our clients while supporting our employees. We live by our motto...

Help Globally, Lead Locally.

We support our clients and our global community, and we only work with organizations that share our core values.

For more information about our organization, please visit taidoullc.com.

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